

Consumer & Sensory Insights Leader

Nestlé Health Science (NHSc) is a company on a mission and on the move, motivated by the opportunity to forge a major therapeutic role for nutrition in the management of health and establish a new industry between food and pharmaceuticals. The two elements of the equation are simple; societies are ageing and age and lifestyle related diseases are spiraling. Needs are growing for safe, effective and cost-effective solutions. At the same time, scientific understanding of health, disease and the potential of nutrition – as an integral part of managing health and disease – is growing.

Nestlé Health Science, a wholly-owned subsidiary of the Nestlé Group, was created in 2011 to be a leader in these developments and make things happen. We have over 3,000 employees around the world with a wide mix of capabilities – from bio-medical engineers to regulatory specialists, medical delegates (sales force) and health economic experts that reflect our dynamism and intent to create.

In this position you will be responsible for leading and coordinating the Sensory and Consumer Understanding activities, competences and resources in the NPTC. Collaborates closely with Global Development Unit and Nutrition Translation & Concept Generation to ensure innovation meets consumer's and health care provider's expectations. Adapt sensory methodologies to the special needs of NHSc products and explore new ways of gaining preference for our products.

Primary Responsibilities

- **Lead and develop people & ensure specific expertise related to CSI**
 - Establishes unit objectives and defines yearly roadmap in line with NPTC NHSc priorities and S&CP network priorities
 - Coaches, motivates and develops talents to ensure high-quality competencies & expertise to provide adequate level of support to clients
 - Allocates resources for sensory and consumer insight activities and ensures sufficient resources/mandates to adequately support the activities of the NPTC
- **Promote and support Consumer & Sensory Understanding activities in I&R**
 - Builds consumer centric mindset and ensures unit recognition and credibility - manages and influences stakeholders accordingly
 - Ensures early-phase collaboration between all project stakeholders (R&D, businesses and others) to facilitate sharing and alignment in consumer and sensory (objectives, plan, outcomes, existing knowledge)
 - Enable team to act as the expert and advocate of consumer perspective throughout the Innovation/renovation development process and idea generation.
 - Enable team to provide consultancy to markets on 60/40+: involvement in cross-functional teams, guidance for product development, linking with NPTC project managers.
- **Encourage collaboration, sharing and knowledge management in S&CP across Nestlé:**
 - Actively contributes to the Sensory & Consumer Preference expert network. Contributes to networks' strategy and priorities.
 - Supports team to provide consultancy and trainings to markets, businesses and in NPTC on Consumer and Sensory related topics and methodologies.
 - Keeps up with new developments in the fields of Sensory and Consumer Research and leverage learnings
- **Support Product and Process Mastership & Quality by Design:**
 - Ensures best practices are in place and respected for the field of expertise.
 - Actively contributes to "NCE in innovation", to implement or maintain pillars and foundations (in particular Lean Design in innovation pillar) and to Nestlé initiatives related to sensory & consumer activities (eg. PRIME).

Education and Experience

- Master's degree required
- Experience in R&D / Operations
- Capability to lead a group of people and develop people
- Solid understanding of I&R
- Ability to manage resources and budget requirements
- Has followed the respective training plan (training curriculum)