

Sensory Quality Specialist

In this exciting position you work closely with our factories in securing sensory quality of existing products. Sensory product quality control is part of product clearance in factories. Together with a colleague you drive the process for introduction of sensory quality control methods for each category. You train panel leaders and panels (own factory employees) in the sensory quality process, deviations and approval/disapproval of products.

In this position you will have a global scope. Although a lot can be done from our R&D center in Wageningen, regular travel to factories in The Netherlands can be expected. Global travel will occur a couple of times a year.

Job description

In this position you are responsible for the implementation of Sensory measurements in the QC departments for the different Business Groups within FrieslandCampina. Together with the sensory business partner you make a plan for implementing sensory evaluation in QC/QA. You ensure together that this plan is aligned and agreed by all relevant disciplines (sales, production, QC/QA, R&D, etc.) This will include implementation, follow up and support in order to maximize (sensorial) quality of our products in the market.

- Set up a plan for the implementation of sensory measurements in the QC departments within FrieslandCampina, together with the sensory Business partner. This plan involves both sensory measurements for product release and shelf life tests (QC) and safeguarding of product quality on the long term (QA);
- Align and create commitment for the plan and approach together with sensory quality colleagues and sensory business partner for each business group or operating company;
- Communicate with stakeholders in different disciplines and create commitment and alignment from these disciplines;
- Organisation of start up trainings in cooperation with local (future) QC panel leaders. This means training of local QC panel resp. QC panel leader and includes screening of panel members, reference selection, training and implementation of documentation system;
- Follow up and support of introduced panels in order to keep the QC system on a high level; meaning first point of contact for local QC panel leaders advice;
- Knowledge transfer to QC panel leaders on different aspects of sensory quality control, like monitoring of the panels performance and need for quality trend analysis system together with sensory quality colleagues;
- Contribute to improving the current way of working and implement learnings.

Requirements

- Bsc or Msc in Food Technology or related field of expertise (interest in quality and/or sensory);
- At least 2 years of relevant working experience;
- Experience with Quality Control and/or Assurance or experience with training of sensory panels is a must;
- Experience with statistics and data analysis is a pre;
- A proactive and independent person who likes to work with groups of people;
- Strong all-round communicator and influencer, with a friendly, flexible approach targeted to audience;
- Good team player;
- Target oriented with respect for quality of work and timing;
- Flexibility to travel frequently (national and international);
- Interest in working in an international environment;
- Excellent communication skills on all levels in English.

Compensation benefits

Your salary is based on the weighting of your job, your experience and your training. FrieslandCampina does not however only compensate its employees with monetary rewards. We also consider it important for our people to continue to grow. After all, your development is not only good for your career; our products also benefit from it. That's why we invest in relevant training courses in your particular discipline. The mutual exchange of knowledge between colleagues is also evident on the work floor. It is, after all, the most effective way to learn.

Company description

All 20,000 employees at FrieslandCampina share a single passion: getting more out of milk and aim to help people move forward in life. With our brands over 30 we reach millions of people in more than 100 countries. FrieslandCampina consists of a number of business groups and operating companies with offices all around the world. The head office is located in Amersfoort, the Netherlands.

The Global Sensory Development team leads and conducts valuable sensory and consumer research in a multi-disciplinary business environment, delivering excellent guidance to projects throughout the business. As part of this team you will contribute to the safeguarding of consistent sensory quality of our products which are released in the market, as well as contribute to the constant improvement of our best practices. This is an exciting opportunity to work at a key part to ensure our products are at the forefront of consumer requirements and deliver an outstanding experience.

Contact information

If you are interested in this interesting opportunity and you recognize yourself in this profile, we hereby invite you to apply! [Official applications](#) are (only) possible via the website.

For further questions about the above-mentioned position, please do not hesitate to contact, Yosif Chentouf, Senior Recruiter, tel. +31(0)6 – 25695322.